FIMBANK

FIMBank p.l.c.
Mercury Tower , The Exchange Financial & Business Centre
Elia Zammit Street, St Julian's STJ 3155, Malta
Website: www.fimbank.com
Company Registration Number: C 17003

Tel: (+356) 21 322100
Fax: (+356) 21 322122
SWIFT: FIMBMTM3
E-mail: info@fimbank.com

FIMBANK CLASSIC FIXED TERM DEPOSIT FOR INDIVIDUALS (*ONBOARDING PROCESS*)

HOW TO OPEN A FIXED TERM DEPOSIT ACCOUNT

1. CONTACT US:

Reach out to our Business Development Team to get started. You can contact us on:

- **Phone:** +356 2132 2103
- **Email:** desposits@fimbank.com

2. BOOK AN APPOINTMENT:

After your initial inquiry, one of our Relationship Managers will schedule an appointment with you at our Head Office to guide you through the onboarding process.

- **Address:** FIMBank p.l.c., Mercury Tower, The Exchange Financial & Business Centre Elia Zammit Street, St. Julian's.

As part of the onboarding process, please prepare and make sure to have the following documents ready with you when visiting for your appointment:

1. A copy of your identity card or Passport *(front and back)*
2. Recent Bank statements, or proof of source of wealth
3. Source of Wealth Declaration Form
4. Statement of Affairs *(on a case by case basis)*
5. Term Deposit Form
6. Bank Mandate – Joint or Individual *(depending on your account preference)*
7. Personal Tax Declaration

If the documents are not completed prior to your appointment or if you need assistance with them, our Relationship Managers will be help you complete them during your meeting. Fixed Term Deposits are covered by the Depositor Compensation Scheme up to €100,000.

This coverage is in line with the European Union's Deposit Guarantee Schemes Directive, which ensures protection for depositors. Kindly refer to the following for more information: Depositor Compensation Scheme Clause.

Once all documentation has been submitted and approved by the Bank, it will take a maximum of 5 working days to open your account.

A minimum deposit of €25,000 is required to open a fixed-term deposit account, and no service fees are applicable.

After the account is successfully opened, your Relationship Manager will provide you with your IBAN details. You can then proceed to deposit the funds via one of the following methods:

- Prepare a Bank Draft payable to FIMBank, or
- Transfer the funds using Internet Banking from your Beneficiary Bank to the provided IBAN details.

Once the funds have been cleared and your Term Deposit account is activated, your Relationship Manager will issue a Term Deposit Certificate. Please note that individuals will not have access to view the Term Deposit account via Internet Banking, as the Bank's Internet Banking platform is accessible to Corporate Customers only.

For more information visit: FIMBank - Classic Term Deposits for Individuals

Any complaints can be directed to the Complaints Officer at complaintsofficer@fimbank.com. If you are not satisfied with the response, you can escalate the matter to the Office of the Arbiter for Financial Services by writing to the Office of the Arbiter for Financial Services, N/S in Regional Road, Msida MSD 1920, Malta, or by emailing complaint.info@asf.mt. Alternatively, you can submit your complaint through the Arbiter's online complaints form.

FIMBank p.l.c., company registration number C17003 is regulated by the Malta Financial Services Authority (MFSA) and is licensed to carry out the business of banking in terms of the Banking Act (Cap. 371 of the Laws of Malta. Deposits are guaranteed up to €100,000 per depositor per credit institution under the Malta Financial Services Authority Depositor Compensation Scheme. The content of this website is primarily intended for residents of Malta. FIMBank p.l.c. is licensed in Malta and authorised to provide is services in all EU/EEA jurisdictions in line with the EU passporting regime.